# Specification Review:

Important set of Questions for Product Manager:

(Justify your choices. Why did you select those questions? What answers do you expect to receive? How would you expect the answers to affect the development work? )

1. What is the criteria for Writable users?

-Does that mean only registered users or certain other criteria?

-If it’s a registered user, will not affect development work.

-If some other criteria, it needs to be taken care additionally while development.

1. Should CSR login page will have different view from normal or same view with name drop-down option for different users.

-CSR user need to Edit and view all user’s profile. And there is no CSR Edit Page criteria mentioned.

-May be we need a different page for CSR, it will affect development page.

-If we will be adding only drop-down at name for all different user’s and CSR can access other user’s profile with that, not much additional work needs to be done from development end.

1. Any set of required/ mandatory fields that needs to be filled by the user.

-User might leave few fields empty. What should be scenario in this case.

-We might lead to invalid data if we don’t mark some important fields as mandatory

-We can mark some fields mandatory and can give drop-down option for easy and correct set of data for same fields e.g. for language, city etc.

-We need not mark.

1. In case when CSR resets password for the user, a password reset mail should be send to the user or not?

-It might be a case where CSR updates password and user faces issue while login.

-We need to prevent user from any issues.

-We should send an automated email to user when CSR updates password or profile and this affects development work.

-If not, it’s a risk involved for user outage and we should have some other way may be forgot password option available for user.